

ID Platform FAP20

Quick Start and Regulatory Guide

QSG 200053 A30



| Non-Contractual Picture |

20 Rue Georges Claude - ZI Les Milles
13290 Aix-en-Provence FRANCE
T. +33 (0)4 42 65 25 65 F. +33 (0)4 42 51 57 32

coppernic.fr

SAS AU CAPITAL DE 100 000 EUROS - RCS : AIX 509 059 572
SIRET : 509 059 572 00024 - APE 6201Z - TVA : FR 58 509 059 572

ID Platform FAP20

Quick Start and Regulatory Guide

QSG 200053 A30

SAFETY PRECAUTIONS

- The items supplied with the device and any available accessories may vary depending on the region.
- The supplied items are designed only for this device and may not be compatible with other devices.
- Appearances and specifications are subject to change without prior notice.
- Additional accessories can be purchased from your local COPPERNIC retailer.
- Using unapproved accessories may cause performance issues and malfunctions that are not covered by the warranty.

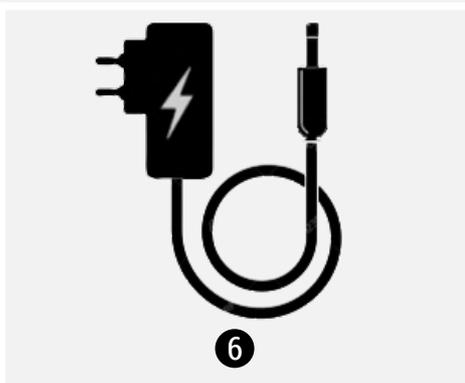
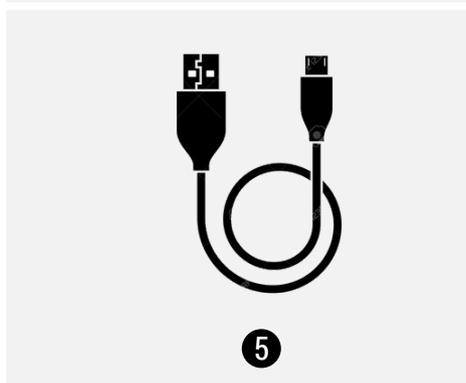
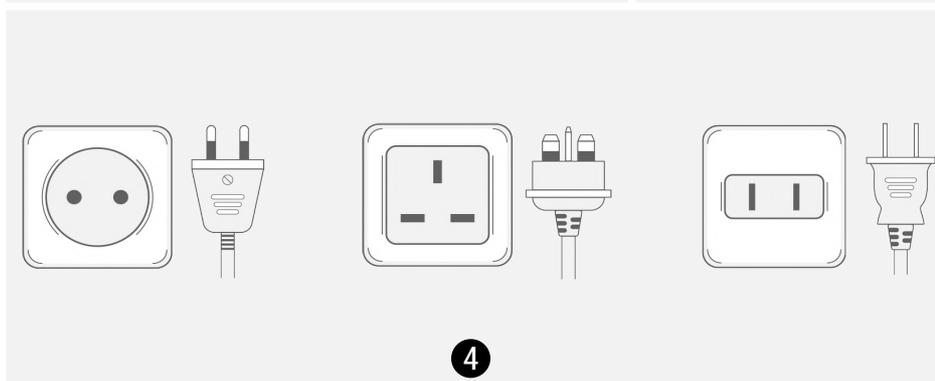
AVAILABILITY OF ALL ACCESSORIES IS SUBJECT TO CHANGE.

ID Platform FAP20

Quick Start and Regulatory Guide

QSG 200053 A30

WHAT'S IN THE BOX ?



COPPERNIC MOBILITY CONNECTED DATA ANALYTICS	
TEST REPORT	
PRODUCT	
Manufacturer	COPPERNIC
Reference	ID PLATFORM-STD-NFC-SC-IRIS BIOMETRIC
Serial Number	S121BGXXXX
	
Operating System	ANDROID 6.0
Build	0037841M0252525XX
VALIDATION TESTS	
Test Date	DD.MM.YYYY
	TESTS TO BE DEFINED

7

1 DEVICE

2 NOTICE

3 BOX

4 PLUGS : EU | UK | US

5 CABLE MICRO USB C | USB A

6 POWER JACK CABLE

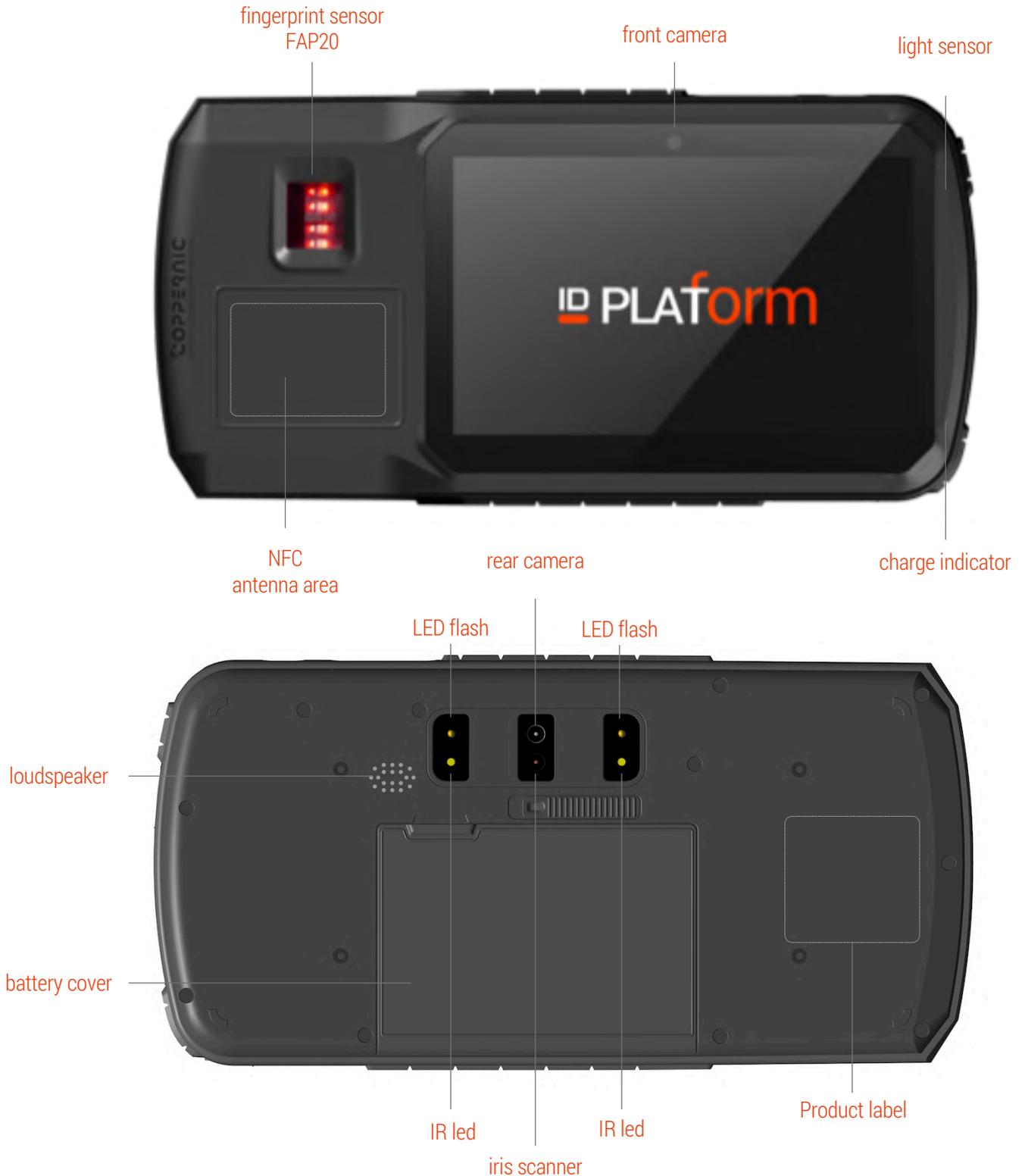
7 TEST REPORT

ID Platform FAP20

Quick Start and Regulatory Guide

QSG 200053 A30

PRODUCT OVERVIEW

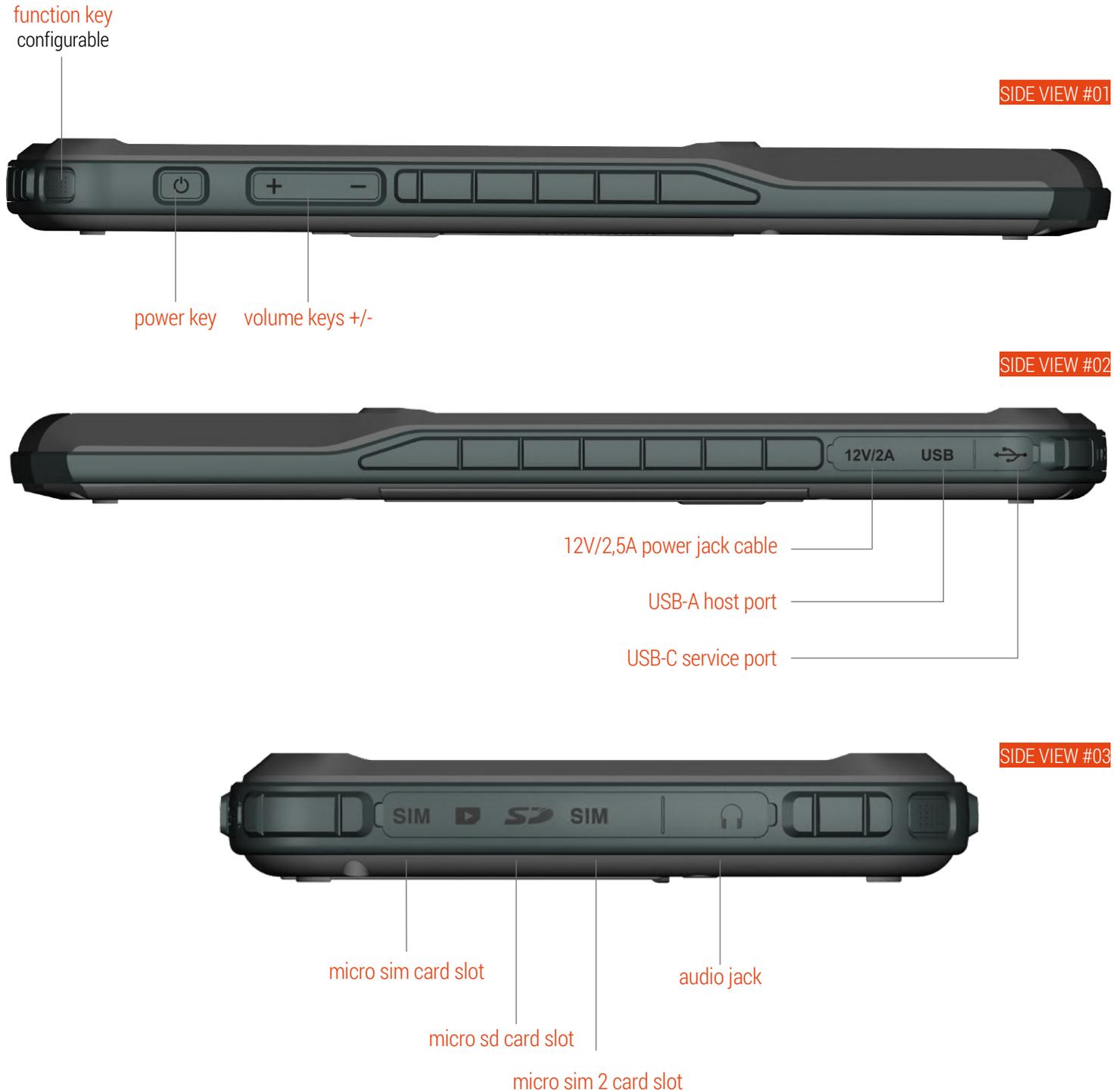


ID Platform FAP20

Quick Start and Regulatory Guide

QSG 200053 A30

PRODUCT OVERVIEW



ID Platform FAP20

Quick Start and Regulatory Guide

QSG 200053 A30

TOUCHSCREEN RECOMMENDATIONS

ID PLATFORM IS EQUIPPED WITH A 5 POINTS MULTITOUCH GFF SENSOR TYPE.

- Do not allow the touchscreen to come into contact with other electrical devices.
- Electrostatic discharges can cause the touchscreen to malfunction.
- To avoid damaging the touchscreen, do not tap it with anything sharp or apply excessive pressure to it with your fingertips.
- The device may not recognize touch inputs close to the edges of the screen, which are outside of the touch input area.
- It is recommended to use fingers or dedicated touch stylus when using the touchscreen.

ID Platform FAP20

Quick Start and Regulatory Guide

QSG 200053 A30

Setting up your device

CAUTION

ID Platform FAP20 can accommodate only one type of removable battery.

Charge the BATTERY

- 12.600 mAh battery should be charged ONLY with the charger provided. Damage occurring when using another charger will not be covered by the warranty.
- Charge the battery using the COPPERNIC charger:
 - Insert the DC Power Jack plug into the ID Platform tablet.
 - Put the suitable country power adapter into plug.

Charge LED indicators

	Power On Mode	Power Off Mode
●	Charging	Charging
☀	Error	Error
●●	Battery level > 90%	N/A
●	Battery level 100%	N/A



charge indicator

Charging time

Charge (%)	0 - 75%	75 - 100%
Time (h)	2h	+ 2-3h

NOTE

- Battery charge is using QUALCOMM patented Quick charge algorithm.
- Charging current can be up to 5A but will depend on battery state of charge and device temperature. Hot environment or extensive operation may slow down the charge.

ID Platform FAP20

Quick Start and Regulatory Guide

QSG 200053 A30

Setting up your device

MICRO SD card installation

NOTE

Micro SD cards up to 256GB can be used with the ID Platform (not included)

- To insert the Micro SD card, open the side door.
- Insert carefully the Micro SD card into the slot as shown with the gold contacts facing up.
- Insert the memory card all the way until you hear a locking sound.
- To remove the Micro SD card, push against the edge of the memory card and release it softly.



Micro SD card

ID Platform FAP20

Quick Start and Regulatory Guide

QSG 200053 A30

Setting up your device

MICRO SIM card installation

- Switch off the tablet.
- To insert the Micro SIM card (SIM1), open the side door.
- Insert carefully the Micro SIM card into the slot as shown with the gold contacts facing up.
- Insert the Micro SIM card all the way until you hear a locking sound.
- To remove the Micro SIM card, push against the edge of the card and release it softly.



Micro SIM card
(SIM1)

ID Platform FAP20

Quick Start and Regulatory Guide

QSG 200053 A30

Setting up your device

MICRO SIM (SIM2) installation

- To insert the Micro SIM (SIM2), open the side door.
- Insert carefully the Micro SIM (SIM2) into the slot as shown with the gold contacts facing up.
- Insert the Micro SIM (SIM2) all the way until you hear a locking sound.
- To remove the Micro SIM (SIM2), push against the edge of the card and release it softly.



Micro SIM card
(SIM2)

ID Platform FAP20

Quick Start and Regulatory Guide

QSG 200053 A30

Setting up your device

Audio

- Wired headset (microphone + stereo earpieces) can be used with the ID Platform.
- Headset with CTIA 3.5mm jack should be used.
- ID Platform is also compatible with any type of wireless BT 4.x accessories.



insert headset jack here

ID Platform FAP20

Quick Start and Regulatory Guide

QSG 200053 A30

Using your device

TURNING ON | TURNING OFF your device

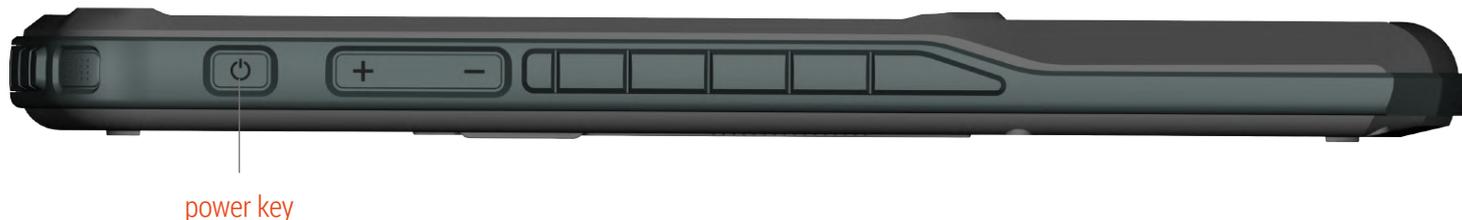
Power On | Press and hold during 3 sec. the power button.

Power Off | Press and hold during 3 sec. the power button and select "Power off" in the dialog box.

Reboot | Press and hold during 3 sec. the power button and select "Reboot" in the dialog window to restart the device.

Suspend Mode | Press and release the power button to place the device in suspend mode. The display will be off and go into a low power state to save battery power.

Reset | Press and hold the power button during 13 sec.



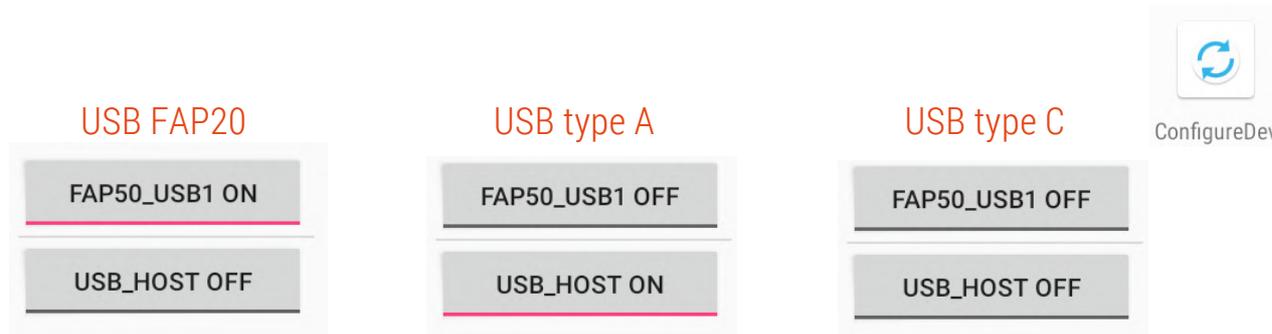
USB Communication Management

The ID Platform is equipped with **1x USB** communication port internally switched to manage different peripherals:

- USB Expansion (for FAP20 peripheral)
- USB type A host connector
- USB type C for service port

The USB for internal peripherals and external USB-A are the USB lines with the high priority level. USB-C service port is not available when an internal peripheral or USB-A is turned on.

To manage the USB communication, please use the ConfigureDev application and enable/disable the required options:



ID Platform FAP20

Quick Start and Regulatory Guide

QSG 200053 A30

Using your device

DATA CAPTURE | photos & videos

Use the rear camera to take photos and capture video.

1. Go to Home Screen > select "Camera" > Tap camera icon or screen to take a picture/switch to video icon and tap for video recording.
2. Using the rear or the front camera to take photos and capture video.

NOTE

Ensure device memory or extend Micro SD card space is available.

DATA CAPTURE | NFC & biometrics

NOTE

The USB for internal peripherals and external USB-A is the USB line with the high priority level. USB-C service port is not available when an internal peripheral or USB-A is turned on.

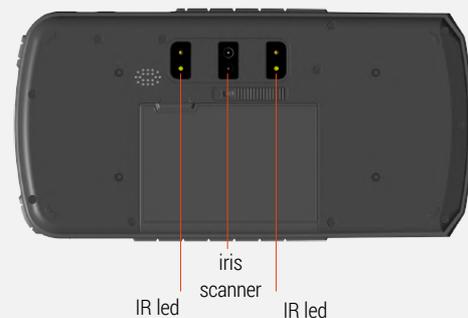
NFC

-ID Platform FAP20 with NFC options to read -
Please put the TAG/CARD on the NFC area.



IRIS SCANNER

Use dedicated application for iris identity enrollment.
Use iris scanner on the back of the tablet to authenticate.



FINGERPRINT SENSOR

Please put the finger on the fingerprint sensor.

NOTE

Fingerprint sensor is connected on the USB line for internal peripherals with the highest priority level.

USB-C service port is not available when fingerprint sensor is turned on.



ID Platform FAP20

Quick Start and Regulatory Guide

QSG 200053 A30

Battery Information

Use only COPPERNIC approved batteries.

When devices are stored over six (6) months without use, some irreversible deterioration in overall battery quality may occur. Store devices at half of full charge in a dry, cool place. When storing devices for one year or longer, the charge level of battery should be verified at least once a year and charged to half of full charge.

Battery Safety

1. The area in which the units are charged should be clear of debris and combustible materials or chemicals. Particular care should be taken where the device is charged in a non-commercial environment.
2. Follow battery usage, storage, and charging guidelines found in the user guide.
3. Improper battery use may result in a fire, explosion, or other hazard.
4. To charge the device battery, the battery and charger temperature must be between 0°C~+45°C.
5. Do not use incompatible batteries and chargers. Use of an incompatible battery or charger may present a risk of fire, explosion, leakage, or the hazard.
6. Do not disassemble or open, crush, bend or deform, puncture, or shred the device.
7. Severe impact from dropping any battery-operated device on a hard surface could cause the battery to overheat.
8. Do not short circuit a battery or allow metallic or conductive objects to contact the battery terminals.
9. Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, or expose to fire, explosion, or other hazard.
10. Do not leave or store the equipment in or near areas that might get very hot, such as in a parked vehicle or near a radiator or other heat source. Do not place battery into a microwave oven or dryer.
11. Battery usage by children should be supervised.
12. Please follow local regulations to promptly dispose of used re-chargeable batteries.
13. Do not dispose of batteries in fire.
14. Seek medical advice immediately if a battery has been swallowed. In the event of a battery leak, do not allow the liquid to come in contact with the skin or eyes. If contact has been made, wash the affected area with large amounts of water and seek medical advice.